case study

Wholesale Supplier Streamlines with Unitech HT682

Industry
Wholesale Distribution

Application
Convenience Store Supply Ordering

Product
PA600 Mobile Computer
HT682 Mobile Computer

Customer Profile
HT Hackney have been experts in convenience store food delivery for over a century. The wholesale goods supplier and trucking service caters to 22 states and employs over 3,400 people. Their attention to customers is unmatched because they provide specialized service from order entry to delivery making them one of the best in the industry.

Challenge
HT Hackney was using dated hardware that used analog screens and needed a cord and dial up connection to get online. They wanted a wireless solution with fast Internet connection for convenience store workers to use to send orders quickly and reliably.

Solution
After contacting their distributor, Unitech was mentioned as an affordable and reliable solution for mobile computers.

They tested some units and decided on the PA600 – a handheld device that supported their software and could be used all over the store for quick fulfillment orders. They've more recently updated their devices to the HT682 mobile computer which runs on the popular Windows CE OS and scans 1D and 2D barcodes. It's environmentally sealed against the elements, weighs just 11 ounces, and features a one-year warranty which includes service and support.

HT Hackney loved the price and the easy to use buttons on the units over Zebra devices and have been happy Unitech customers since 2007.

HT682 Mobile Computer

unitech